

TSB Arena, Wellington (dated 01 March 2021)

CONDITIONS OF ENTRY:

For the comfort, safety and enjoyment of all guests, staff and event participants the following Terms and Conditions of Entry apply. Please note that Conditions of Entry may vary from event to event. Please check the website or event page for any information specific to your event.

The Venue Management team reserves the right to refuse entry to any person, and to remove anyone who violates these terms without refund. We also reserve the right to search any bag or articles of clothing via our security procedures or bag checks searches.

For the Safety of Our Guests:

- *Instructions from our uniformed staff must be obeyed at all times*
- *Children under the age of 14 must be supervised while in the venue.*
- *Please do not attempt to enter a restricted area. Guests may only occupy the area/seat indicated on your ticket.*
- *Climbing on seats or barricades is not permitted.*

Restrictions of Entry:

Venue Management reserves the right to:

- *Refuse the right of entry to any person*
- *Inspect any bags, clothing or other items at the point of entry and within the venue at any time.*

Dress Code and Behaviour

All guests entering the TSB Arena/ Shed 6 Auditorium must display appropriate dress and behaviour. In particular guests may be refused entry or asked to leave if they are:

- *In bare feet*
- *Wearing clothing with offensive messaging or gang patches*
- *Wearing inappropriate costumes or high-vis / reflective clothing*
- *Are not in possession of a valid ticket or pass*
- *Attempt to bring in prohibited items*
- *Fail to comply with security or entry requests, including security screening or searches*
- *Appear intoxicated or under the influence of illicit drugs or other substances, or display disorderly behaviour*

Prohibited Items:

Please note, additional restrictions may apply – please check the website for event specific requirements.

- *Food and Drink including commercially branded and homemade goods*
- *Alcohol not purchased at the venue*
- *Plastic or glass bottles, cans and glass containers (baby bottles may be permitted at specific events.)*
- *Gang patches, colour or related paraphernalia*
- *Firearms or weapons of any type (including mace and tasers), flares and laser lights*
- *Illegal substances*
- *Scooters, skateboards or rollerblades*

Alcohol and Smoking

The TSB Arena and Shed 6 Auditorium is a licenced Venue. As such the following conditions apply.

- *Alcohol can not be taken into or out of the venue in any form*
- *You may not supply alcohol to anyone under the age of 18 in the venue*

- *The following are the only accepted forms of ID for the purchase and consumption of alcohol.*
 - *A Valid passport*
 - *Valid New Zealand Drivers Licence*
 - *Valid Kiwi Access/HANZ/ Hospitality NZ 18+ Card*
- *Any intoxicated persons will be removed from the venue*
- *Smoking / Vaping is not permitted in the venue*

Security

Please note that security cameras operate in this venue. Extra security measures may be in place at any given time. To ensure everyone has the best experience at the TSB Arena/Shed 6 please:

- *Check the event page for event specific security information*
- *Arrive early and allow yourself plenty of time access the venue and find your seat*
- *Be patient*

Our staff are well trained to offer you the best guest experience possible while creating a safe environment. Enjoy your event.”